softbox

LLC | TECHNOLOGY ACROSS DOMAINS

BUILD. MODERNIZE. INTELLIGENTLY SCALE.

Engineering the next generation of enterprise IT

Data • Architecture • Software Engineering • Quality Engineering • AI • Platform Engineering

ONE TECHNOLOGY PARTNER. MULTIPLE INDUSTRY DOMAINS.

Healthcare payer and clinical solutions are a core specialization—supported by reusable engineering capabilities that extend across financial services, retail and other enterprise domains.

CONTACT · softboxproducts@gmail.com

WHAT WE DO

End-to-end technology services

From strategy and architecture through build, validation, deployment and operations.

Data Engineering & Analytics

Data platforms, ingestion, ETL/ELT, lakehouse and warehouse solutions, streaming, data quality, governance, master data and BI.

Enterprise & Solution Architecture

Target-state architecture, modernization roadmaps, APIs, microservices, event-driven integration, cloud-native and security-by-design.

Application Development

Product engineering, web and mobile applications, enterprise integration, legacy modernization, DevSecOps and agile delivery.

Quality Engineering & Testing

Test strategy, functional and integration testing, API automation, performance, regression, data reconciliation and release assurance.

AI & Intelligent Automation

Generative AI, retrieval-augmented generation, agentic workflows, model integration, document intelligence and responsible AI controls.

Platform & Cloud Engineering

Cloud landing zones, Kubernetes, infrastructure as code, CI/CD, SRE, observability, reliability, FinOps and managed platform operations.

DELIVERY MODEL Advisory → Design → Build → Test → Operate

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DEEP DOMAIN FOCUS

Payer + clinical technology

Domain-aware solutions spanning health plan administration, care delivery and member engagement.

PAYER OPERATIONS

Member enrollment & eligibility • Benefits & product configuration • Provider networks & contracting • Claims adjudication & encounters • Prior authorization • Utilization management • Payment integrity • Appeals & grievances

CLINICAL & CARE MANAGEMENT

Care management (CM) • Utilization management (UM) • Disease management (DM) • Population health • Clinical quality & HEDIS • Risk adjustment • Care gaps • Case management • Interoperability and care coordination

DATA, DIGITAL & COMPLIANCE

Member 360 / Provider 360 / Claims 360 • FHIR / HL7 interoperability • EDI and X12 transactions • NCPDP / pharmacy workflows • CMS / Medicare / Medicaid reporting support • HIPAA-aware data handling • Self-service analytics • Conversational data access

BEYOND HEALTHCARE

The Softbox modular domain model adapts these same engineering practices to financial services, retail, logistics and other enterprise environments—without positioning every domain as a healthcare service.

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HOW WE PARTNER

Practical outcomes. Flexible delivery.

Focused teams, architecture-led execution and measurable engineering improvements.

Discover & Align

Assess the current state, define business outcomes, prioritize use cases and shape a realistic roadmap.

Architect & Engineer

Design secure, scalable solutions and deliver in iterative increments with embedded quality practices.

Operationalize & Optimize

Establish observability, support readiness, governance, knowledge transfer and continuous improvement.

LET’S BUILD WHAT’S NEXT

Discuss your priorities with the Softbox LLC team.

Email: softboxproducts@gmail.com

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